

To Primisyn's Valued Clients,

Today is a very exciting day for all of us at Primisyn as we are pleased to announce that effective today; our company has been acquired by Temenos. Over the past few years we have been pleased to provide you with leading edge business intelligence solutions and services. Now, by being part of the Temenos group, we will greatly strengthen both our solution suite and services team.

The integration of Primisyn's Simplus Enterprise Suite with Temenos' Insight BI Solution, we will create the most robust BI solution available to Canadian Credit Unions with modules for Financial, Customer, Risk, and Operational Intelligence. The acquisition of Primisyn will strengthen Temenos' BI development team in British Columbia and reinforce the presence in the growing Canadian market. The acquisition underscores Temenos' efforts to become a leading provider of BI solutions for the broader financial services community. The new Temenos team will remain fully committed to supporting both the Primisyn and Temenos customer base and we look forward to sharing the best of both product suites with you.

We would like to take this opportunity to thank you for your continued support and assure you that over the coming months as we transition, we will remain committed to your business and providing you with the same level of service.

We understand that this acquisition raises many questions about our relationship and we thank you in advance for your patience until we are able to communicate further with you personally. In the meantime, we would like you to know that:

- We remain fully committed to supporting our existing customer base and look forward to sharing the best of both product suites with you.
- We will continue to provide you excellent service from our Delta, B.C. office location with the same dedicated team members. Please continue to communicate and work with us in the same manner you always have.
- There is no impact to our contracts with you. We will be happy to discuss with you personally what additional opportunities this synergy will present for your business.

We will be pleased to introduce the new Temenos team to all of you in early September when Graham Goble, head of Temenos' Insight Business Intelligence product, Keith Waterman, Commercial Director - Global Temenos Insight (BI), and I hope to visit all of you in person.

We are looking forward to continuing working with you and further developing our partnership over the coming years.

Todd Winship and Jason Waddell